

UPDATE: GP services at Shaftesbury Avenue Surgery

You may be aware of ongoing conversations linked to the **future delivery of GP services from Shaftesbury Avenue Surgery**, a branch surgery run by Thorpe Bay Surgery.

NHS Mid and South Essex Integrated Care Board **received an application to close Shaftesbury Avenue surgery in July**, which is currently being reviewed.

While no decision has been made to close the branch surgery at Shaftesbury Avenue, we are writing to inform you that Thorpe Bay Surgery has been unable to reach a new lease agreement with the landlord. The current lease is **due to end on 31st August 2024**.

We are working with the Thorpe Bay Surgery to ensure that there is **minimal disruption** to services and to ensure that residents continue to have access to high quality care. Patients should **continue to contact their surgery as normal** if they need to book an appointment. They will then be advised on their options from there.

In the short term, anyone registered at the surgery **will have the choice to be seen at one of two other locations**:

- Thorpe Bay Surgery, 99 Tyrone Road, Thorpe Bay SS1 3HD contact details are as follows 01702 582670 scsreception.f81121@nhs.net Prescriptions scsprescriptions.f81121@nhs.net
- North Shoebury Surgery, Frobisher Way, Shoeburyness SS3 8UT contact details are as follows 01702 297976 scsreception.f81121@nhs.net Prescriptions scsprescriptions.f81121@nhs.net

Both surgeries are a little over 20 minutes by public transport from Shaftesbury Avenue Surgery and take between 5-10 minutes by car.

We are working with the surgery and patient representatives to make sure that residents are kept up to date with the latest on what is happening at the surgery. A [webpage with frequently asked questions](#) about the proposed closure is also being kept up to date with the latest information.

If residents do have any concerns about their ability to access care at the two alternative sites, they can speak to the practice manager Donna Curtis

As we move forward, we are committed to keeping you informed with ongoing discussions around Shaftesbury Avenue Surgery. I would like to reassure you that any future decision about the permanent closure of this site will consider the impact on the registered patient population so that we can make sure local health needs continue to be met. NHS Mid and South Essex will therefore be looking closely at the outputs of patient engagement by Thorpe Bay Surgery before a decision is reached.

In the meantime, for more information on the process behind closing a branch surgery and how GP practices make applications, please read our FAQ on GP services on our website:

<https://www.midandsouthessex.ics.nhs.uk/health/support/gp/gp-services-faq/>

Kind regards,

Rebecca Jarvis

South East Essex Alliance Director, Mid and South Essex Integrated Care Board